

Gift Voucher Policy

Upon purchasing/receiving a Fit Lab Gift Voucher, you agree to the Terms and Conditions listed below:

1. Gift Vouchers are usable up to the balance listed for services or membership time associated with The Fit Lab's current offers.
2. Gift Vouchers are limited to 1 person per voucher.
3. Gift Vouchers are not redeemable for cash or credit.
4. Gift Vouchers cannot be refunded or returned.
5. Gift Vouchers will not be replaced if lost, stolen or used without authorisation from the recipient.
6. Gift Vouchers are valid for redemption a MAXIMUM of 6 months from the purchase/issue date, unless otherwise stated.
7. Should The Fit Lab suspect any fraud relating to the gift voucher, The Fit Lab may refuse to honour the gift voucher until The Fit Lab is satisfied that no fraud has occurred.
8. The Fit Lab reserves the right to amend the Terms and Conditions.